



Conditions of Entry



All care has been taken by PCYC Queensland to provide a safe and healthy workplace for Educators and a caring and supportive environment for children and families. PCYC Queensland has expectations of conduct whilst attending the service. These are clearly outlined below and are to be followed at all times.



An individual cannot be present at the service during operational hours unless they are either:

- In possession of a Working with Children Check
- The parent or family member of a child attending the service (unless limited by a court order)
- An authorised nominee of a child attending the service
- Medical or emergency services personnel in the case of an emergency
- Under the direct supervision of an Educator of the service.



The service will follow the conditions of applicable court orders, parenting orders or parenting plans as they apply to their children.



Parents and carers are to communicate appropriately with Educators and children while on premises.



Parents and carers will not discipline the children of other families, verbally or in any other way.



When concerned in relation to the conduct of another child, family or Educators, parents and carers will follow the PCYC Queensland Complaints and Feedback Policy.



All families and visitors must comply with the opening and closing times of the service.



PCYC Queensland has a zero tolerance to illegal or illicit drugs.



Parents and carers must not present as intoxicated or under the influence of either drugs or alcohol to the premises.



Smoking, tobacco, e-cigarettes, vaping substances and vaping devices are not permitted in all PCYC Queensland premises.



Disorderly, disruptive, inappropriate or anti-social behaviour including offensive or abusive language will not be tolerated.



Fees must be paid in accordance with the Fee Management Policy to allow access to the program.



PCYC does not accept responsibility for personal property brought into the service. All personal property is the responsibility of the owner.



Bags and personal items must be stored where they will not present a risk to others.



Any hazards (a situation or objects that has the potential to harm someone) or incidents (an event that does or has the potential to injure someone) observed must be reported to Educators immediately.

If at any point PCYC Queensland believe that a risk is posed to the safety, health or wellbeing to children or Educators, conditions of entry have been breached or where the lawful directions of Educators are not followed; PCYC Queensland reserve the right to suspend access or cancel an enrolment.

